



Field Tech Access

Field Tech Access is an Add-on to the PHOENIX® Automation software that allows technicians to place transmitters on TEST status and review transmitter signal history without Central Station intervention.

Using a standard touch-tone phone, technicians may place a transmitter on TEST for a specified period of time. All signals received for the transmitter will continue to be logged into the database. No event condition is created that requires operator response. At any time, technicians have the ability to review transmitter signal history.

Field Tech Access increases Central Station productivity. Technicians place transmitters on TEST and review signal history without having to wait for operator assistance. Operators are free to concentrate on processing actual emergencies.

The built-in security features ensure that technicians can access the system only when they are on duty and places limits on the length of time transmitters can be placed on TEST.

Features and Benefits:

- Allows technicians to place transmitters on TEST for a specified time period without Central Station assistance.
- Allows technicians to review transmitter signal history without Central Station assistance.
- All signals received log to the database during the TEST time without creating events that require operator response.



Add-on

Technical Specifications

These specifications are the minimal requirements for this product.

High account or signal volume may require more robust hardware (if there is more than 3,000 accounts or over 7,500 signals a month).

All hardware components must be listed on the Microsoft Hardware Compatibility List for Windows 2003. Current as of 05/04/11, these specs are subject to change without notice. Call the ABM Technical Support for up-to-the-minute specs.

Field Tech Access

Software Requirements

Windows Server 2003 R2, Windows Server 2008, Windows XP Pro with SP2 or higher or Windows 2007 Pro.

Hardware Requirements

Pentium class dual processor or equivalent (Recommend 2.0 GHz or higher)

2 GB RAM

40 GB Hard Disk space

CD ROM Drive

4 USB Ports

17" Color monitor (1 024x768 resolution)

Keyboard and Mouse

2 Serial Ports/additional USB Ports or PCI Port Expansion Cards / Digi Port Server

Dialogics 4 Port Card

Microsoft, Windows are either registered trademarks or trademarks of the Microsoft corporation in the U.S. and/or other countries.



896 Summit Street
Suite 107
Round Rock, Texas 78664

tel 512-388-3250
fax 512-215-4110
sales 800-767-7067
www.abmsystemsllc.com